



## APG in Hong Kong

### APG Hong Kong

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## Airline Profile

### Solomon Airlines (IE)



Solomon Airlines is the market leader in both the domestic and international sectors of aviation in the Solomon Islands. It provides flights between Australia, Vanuatu and Honiara as well as to destinations throughout the Solomon Islands. It operates 5 International and 23 Domestic destinations.

#### GDS:

Sabre  
Amadeus  
Galileo  
Worldspan

#### Check our updates

[www.apg-ga.hk](http://www.apg-ga.hk)

# SOLOMON AIRLINES (IE)

## Special ticketing guideline due to COVID-19

As concerns continue about the coronavirus known as COVID-19 and to allow more flexibility for customers who are uncertain about their booked travel in the coming months, Solomon Airlines have updated the policy to introduce a one-time change fee waiver for those passengers already ticketed and booked for travel to 31 July 2020.

### For passengers ticketed on/before 16 March 2020 for travel to 31 July 2020

Changes if new travel date is known:

One date change is permitted without a change fee. Please note if the same booking class is not available, the fare difference to book the higher fare will apply for the new travel dates and will be collected at the time of re-booking. Please note that your booking must be changed at least 24 hours prior to booked departure date to avoid the no-show penalty.

Cancellation if new travel date is unknown:

Customers may cancel their flights and use the value of their ticket as a credit towards the purchase of a new ticket. Note your original ticket is valid as a credit for 12 months from the original ticket issue date. The original ticket must be reissued within the above validity period or by 31 December 2020, whichever date is earlier. In line with the above waiver policy, no reissue fee will apply at the time of ticket reissue. Please note that your original booking must also be cancelled at least 24 hours before departure to avoid the no-show penalty.

### For passengers ticketed after 16 March 2020 or travelling from 1 August 2020

No waiver is available at this stage. Please contact us for further updates.

As GSA of Solomon Airlines in Hong Kong, should you have any questions, please do not hesitate to contact us at +852 2524 3233 or email [sales@apg-ga.hk](mailto:sales@apg-ga.hk).

