

APG in Hong Kong

APG Hong Kong

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Hong Kong

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Airline Profile

Shandong Airlines (SC)



Shandong Airlines is an airline based in Jinan, Shandong since 1994. It operates over 200 domestic, regional and international routes including more than 3700 weekly flights to over 80 cities in China, together with an international network to regional Asian destinations.

GDS:

Amadeus
Galileo
Sabre
Travelsky
Worldspan

Check our updates
www.apg-ga.hk

Shandong Airlines (SC)

山東航空

Notice on the Implementation of the Real-name Management of Foreign Passengers Taking China Domestic Flights of Shandong Airlines

In accordance with the regulation of CAAC, foreign passengers are required to register the real name and other necessary real identity information to take domestic flights within the territory of Chinese mainland, and requirements of relevant work are notified as follows:

1. To strictly implement real-name booking for foreign passengers

In the sales of flight tickets, foreign passengers' name, nationality, ID type, ID number, date of birth and other relevant identity information should be strictly registered and accurately recorded into GDS. The integrity and validity of the information should be ensured and filed.

In the booking of domestic flights from Shandong Airlines within the territory of Chinese mainland through GDS, the recording of the identity information should be standardized, otherwise "SSR OTHS XX (GDS) DOCS INFO IS REQUIRED FOR SC FLT" would be prompted and marked red referring to the chart below. All the departments and units related to sales shall update PNR without delay to ensure the standard record of passenger information.

2. The types of ID documents applicable to the real-name management

Legal and valid passport, seaman certificate, and foreign permanent resident ID Card are all applicable documents. Foreigners who do not have the aforementioned documents shall use the foreigners' exit-entry permit. For foreign passengers who have their identity documents expired, lost, damaged, etc. and are in the process of re-issuing or renewing, they are allowed to use the acceptance receipt of their visa / stay permit / residence permit and the confirmation of reporting the loss of passport, both are issued by the exit and entry departments of public security organs, or the temporary international travel document issued by the embassy or consulate of related countries in China (comes with a valid visa or stay document issued by the exit and entry departments of the public security organs).

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The types of applicable ID documents for diplomatic corps in China and consular officers taking domestic flights within the territory of Chinese mainland are still in accordance with the exiting regulations.

3. To strengthen real-name ticketing and identity information verification

All the departments and units related to sales shall strictly implement the management of information and clearly inform foreign passengers of the required information when ticketing and the related identity verification requirements when checking-in. For those who fail or refuse to bring with them the required valid documents may be refused to board. Shandong Airlines will not be held liable for any consequences that might arise from passengers' failure to bring the required valid ID document.

As BSP representative of Shandong Airlines in Hong Kong, should you have any questions, please do not hesitate to contact us at +852 2524 3233 or email sales@apg-ga.hk.

